

Boarding Reservations & Cancellations Policy

Our goal at All About Paws is to be able to accommodate all of our clients. We do however have a limited amount of kennels for boarding. We have a waiting list to try to find every way possible to accommodate our clients with their boarding needs. Unfortunately, sometimes we have to turn our new & regular clients away due to being booked.

We understand that sometimes circumstances beyond your control can happen, and you need to cancel an already scheduled boarding appointment. We are requiring a 48 hour business notice of your cancellation. That is 48 hours prior to the scheduled drop off day. This will allow us time to accommodate someone else.

In additions to cancellations, reservations need to be made for the precise time that is needed for your animal's stay. You are required to pay for the entire reservation you have scheduled with us. Unfortunately there will be no refunds for an early pickup due to the fact we could have accommodated another client in the kennel you have reserved. We are sorry for any inconvenience.

In the event that the cancellation policy is not followed you will be responsible for paying for the first night of scheduled boarding for each animal scheduled. Here at All About Paws it is also our policy to pay for boarding at drop off.

All About Paws would like to say Thank You for understanding, and helping us in our continued goal to accommodate both you as our clients and our mutual four-legged friends.

Client Signature _____ Date _____